

# RestorePoint Known Issues

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## Version 1.1

This version of RestorePoint has the following list of known issues.

Reference No.	Description
121959	If you attempt to restore a List Template Gallery, an object reference error is displayed in the <b>Output</b> tab.
122822	If RestorePoint Self Service Recovery was deployed on a SharePoint farm, its backup will contain the <b>Metalogix Self-Service Recovery User &lt;version&gt;</b> list. This object cannot be restored.
123922	The restore operation of a site collection may display the status <i>Completed with warning</i> if there is an object reference issue with restoring a file in the site collection.
223869	RestorePoint cannot restore the ribbon color on a site for SharePoint 2016.
227100, 276683	During RestorePoint Console setup, if a SQL Server alias ( or a SQL named instance with a custom port that points to a SQL Server alias) is specified in the <b>SQL Server Instance</b> field in the RestorePoint Repository configuration page, the error message <i>SQL Service instance not found</i> is displayed.
265544	The RestorePoint mount wizard allows the selection of only one content database to mount.
282633	License activation is required if another user opens the console.
282636	Concurrent use of a RestorePoint Console is not allowed. An error message is displayed.
294949	RestorePoint Self Service Recovery solution for Site Collections with SharePoint 2010 experience is not deployed to a SharePoint 2013 farm.
296120	The RestorePoint Service progressively consumes more memory than needed. Stop and restart the RestorePoint Service periodically.
296883	For granular restore operations, the parent node is selected automatically when selecting one or more sub nodes.
299339	RestorePoint does not support the selection of a differential backup set in the <b>SharePoint Backup File Location</b> step, if a <b>SharePoint Full Farm Backup</b>

	(that contains the differential backup set) is selected as the <b>Source Type</b> in the <b>Mount Wizard</b> .
306729	Out-of-place restore operation for SharePoint components, skips a user account when a host-named site collection is selected as a target in SharePoint 2010.
309451	RestorePoint cache file is not removed after uninstalling the RestorePoint service. <b>Workaround:</b> Go to the installed location for RestorePoint (for example, C:\Program Files\Metalogix\RestorePoint) and delete all the remaining files manually.
310401	It is not possible to navigate through a restored SharePoint element in the Backup Content pane.
310684	If you add a farm using the IP address of a server, and the server is not the same as where the RestorePoint Console is installed, an exception is logged in the RestorePoint Console logs.
312114	RestorePoint allows you to reuse an invalid existing <b>RestorePoint Repository</b> .
314546	Cannot mount a <b>SharePoint Full Farm Backup</b> or <b>SQL Server Backup</b> source database on a SQL 2008 R2 Cluster since a staging path is not available.
321125	The in-place and out-of-place restore operation creates a new item instead of skipping the original item when the <b>Overwrite Data</b> option is unchecked in the wizard.
349332	Site Collections cannot be restored, either in-place or out-of-place, from a Web Application (WAP) created in a Web Front-End server that is not set as the "Primary Backup Service".
355384	The RestorePoint Console is also considered as a SharePoint farm server in the license count if the RestorePoint Console is installed on a server outside the SharePoint farm.